# Micah MacDonald

Undergraduate Senior in Industrial and Systems Engineering

# Education

Virginia Tech B.S. Industrial and Systems Engineering

Piedmont Virginia Community College

A.S. General Engineering

# Professional Experience

#### Ozmo

#### Associate Integration Engineer

- Using Agile/Scrum methodology to develop software within a team.
- Co-Leading projects across departments working collaboratively with Insights Analysts, Product Engineers, Innovation Engineers, and Content Developers.
- Writing and maintaining software tools (Javascript, Google Apps Script, Python) and automations (Python, Shell scripts) to improve the efficiency of content development and ultimately the quality of our product.
- Supporting the day-to-day operations through real-time dashboards and data analytics (Google Data Studio, BigQuery, SQL) that visualize the key performance metrics and give decision makers an accurate pulse on the quality of production.
- Using statistical process control (Excel, R) to monitor throughput and improve the content production process.

# Love Justice International

Software Development Intern

- Love Justice International works against human trafficking with a focus on prevention in 14 countries and provides safe homes for orphaned children in Nepal.
- Utilized Javascript (Angular 6), HTML, CSS to maintain and improve their suite of data collection/analysis tools.
- Added scalable features to accommodate new countries as LJI opened new offices.

# **Project Experience**

#### **ISE Senior Design Project**

Fall 2020 - Spring 2021

- Partnering with a local non-profit
  - Developing a job training/placement web application
  - Utilizing Wordpress, PHP, MySQL, and Azure App Service

# Memberships and Affiliations

• Institute of Industrial and Systems Engineers (IISE)

# Skills

Software	Languages and Frameworks	Other Platforms
Adobe Photoshop	Javascript	Google Cloud Platform
Adobe Premiere Pro	Python	Google BigQuery
Excel	Node.js	Google Data Studio
Tableau	MySQL	Atlassian Jira
	R	

August 2018 - May 2021 (Anticipated) Blacksburg, VA Current in-major GPA: 3.51

> August 2016 - May 2018 Charlottesville, VA

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Blacksburg, VA September 2018 - Present

#### Kathmandu, Nepal

June 2018 - August 2018

Blacksburg \